



## Dutch Bros: The Sweet Spot in the Coffee Market



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## I. Executive Summary



# Dutch Bros Overview

Dutch Bros Coffee was founded in 1992 in Oregon by Dane and Travis Boersma, starting as a simple pushcart espresso shop serving the local community

## The Dutch Bros Experience

- Speed:** Drive-thru store formats with escape lanes enable an efficient customer experience. Dutch Bros mobile ordering functionality and walk-up windows provide further convenience
- Quality:** Broistas are trained with 2 days of cultural immersion and 10 shifts. They are taught to prioritize getting every component of a drink right over speed
- Service:** Broistas deliver a “customer first experience,” and are responsible for fostering an environment of love, acceptance, and kindness

## A High-Growth Drive-Thru Coffee Chain

High-Quality, Hand-Crafted Beverages

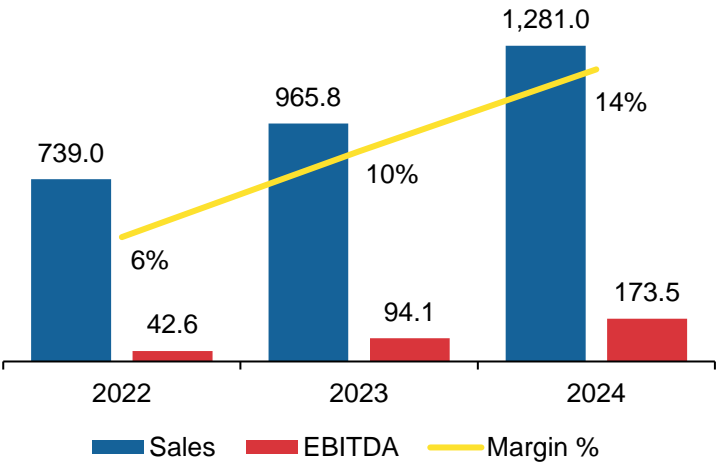
Dutch Bros is a high growth operator and franchiser of drive-thru shops that focus on serving high-quality, hand-crafted beverages

Expanding Across the United States

Over 1,000 locations across the western United States, with a significant presence in Oregon, California, and Texas

These unique qualities have provided Dutch Bros with a loyal fanbase that continues to be excited about the brand

## Dutch Bros by the Numbers (\$ in M)



## High Level Overview of Assets and KPIS

**33.3%**  
Total Revenue Growth year-over-year

**95%**  
Implemented Mobile Ordering in systemwide shops

**151**  
New Dutch Bros Shops in 2024

**\$1.3 B**  
Total Revenues

**22.3%**  
Same-Store Sales Gross Profit Margin

**6.8%**  
Same-Shop Sales Growth





# Dutch Bros Through the Years

*Tracing Dutch Bros Development: Significant Achievements and Historical Milestones*



Founded by Dane and Travis Boersma



Launched Blue Rebel their exclusive new Energy Drink



Launched Dutch Rewards Program



IPOs raising nearly \$500 million



Shop 1,000 opens in Orlando, FL

1992

2012

2021

2021

2025

2003

2017

2021

2024



First Shop Outside of Oregon Opens in Chico, CA



Began Prioritizing Company Growth, Stopped Accepting Franchisees



Shop 500 Opens in Temple, TX



Launched Mobile Order



# Product Portfolio

*Dutch Bros wide range of customizable hot, iced, and blended beverages*

**Coffee**  
50% Sales



**Seasonal Drinks**



**Protein Coffee**



**Blended Freeze**

**Energy**  
25% Sales



**Iced Rebel Energy Drink**



**Blended Rebel Energy Drink**



**Poppin' Boba Rebel Energy Drink**

**Refreshments and Other**  
25% Sales



**Snacks**

Snacks account for  
2% of total sales



**Shakes**



**Iced Tea**



# Pioneer in the Relationship Business

**17,000+** Company Shop Employees

**8,000+** Franchised Shop Employees

**550,000** Applications Received for  
**14,000** Openings in 2024

**14%** Shop Manager Turnover, **77%** Overall Turnover

Upwards mobility with stores exclusively operated by internal employees



**Broistas**

Serve up smiles and drinks with a focus on making a difference

**Shift Leader**

Encourage crews, amp up customers and develop leadership skills

**Shop Lead**

Ensure the crew and shop have everything they need to give a mind-blowing experience to every customer

**Shop Manager**

Lead, develop, and inspire each member of the crew to deliver a mind-blowing experience to every customer every time

**Regional Manager**

Partner with the Regional Operator to ensure all shops are fully staffed and equipped

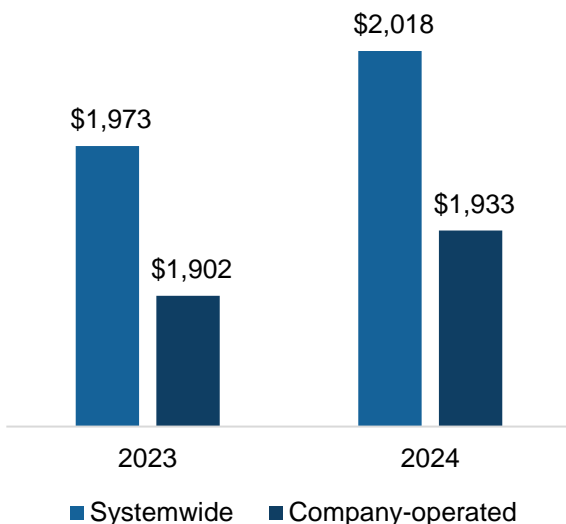
**Regional Operator**

Opens and oversees Dutch Bros shops

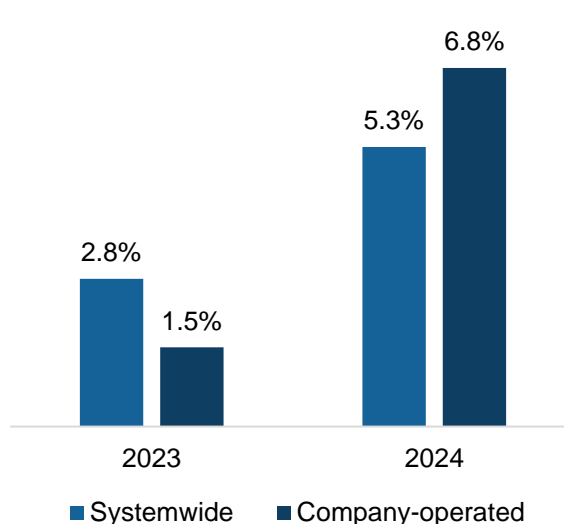


# Dutch Bros Over the Past Year

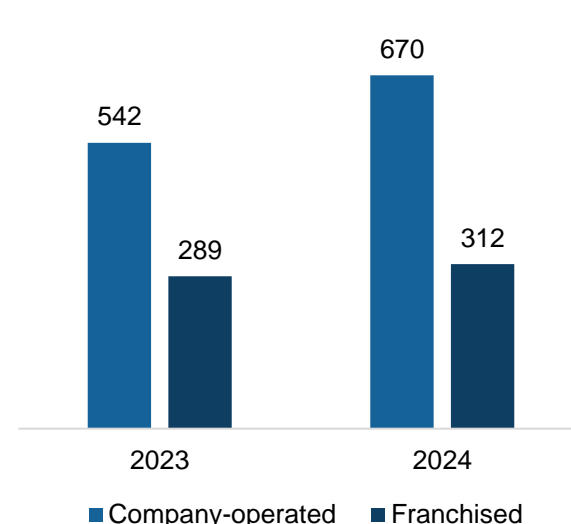
## Average Unit Value



## Same Store Sales Growth



## Store Count



### Unit Economics are Strengthening

Both systemwide and company-operated average unit volumes grew YoY, signaling that new stores are ramping quickly, and the overall brand continues to resonate

### Growing Customer Demand and Retention

Company-operated locations drove **6.8%** SSS growth, outperforming the system, meanwhile, systemwide growth of **5.3%** suggest the broader network is benefiting from brand strength and digital expansion

### Growth Strategy Favors Company-owned

Store count grew **18%** YoY, with company-operated units growing faster than franchised; this signals a shift toward tighter control of operations and customer experience







# Dutch Bros vs Starbucks Layout

Evaluating the strategic advantages of Dutch Bros convenience model over Starbucks' evolving identity

## Dutch Bros

Focused on speed, convenience, and customer service


 Thrives with a drive-thru model focused on speed, convenience, and personalized customer service


 Maintains strong customer loyalty through vibrant, engaging service and a fun atmosphere


 Reports positive same-store sales growth and rapid expansion, with a clear focus on innovation and efficiency

## Starbucks

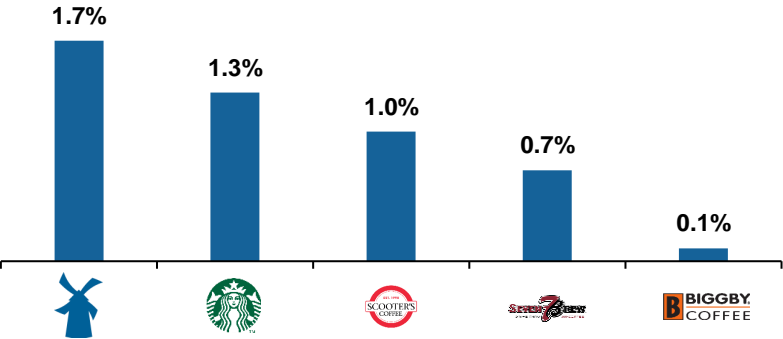
Focused on atmosphere and handcrafted beverages

 Struggles to balance its identity as a welcoming “third place” with the growing demand for convenience

 Facing challenges with declining customer satisfaction as it shifts towards a more transactional experience

 Experiences declining global same-store sales and operational challenges, including rising costs and increased competition

Change in Coffee/Tea Market Share 2019-2024









Starbucks Performance Challenges



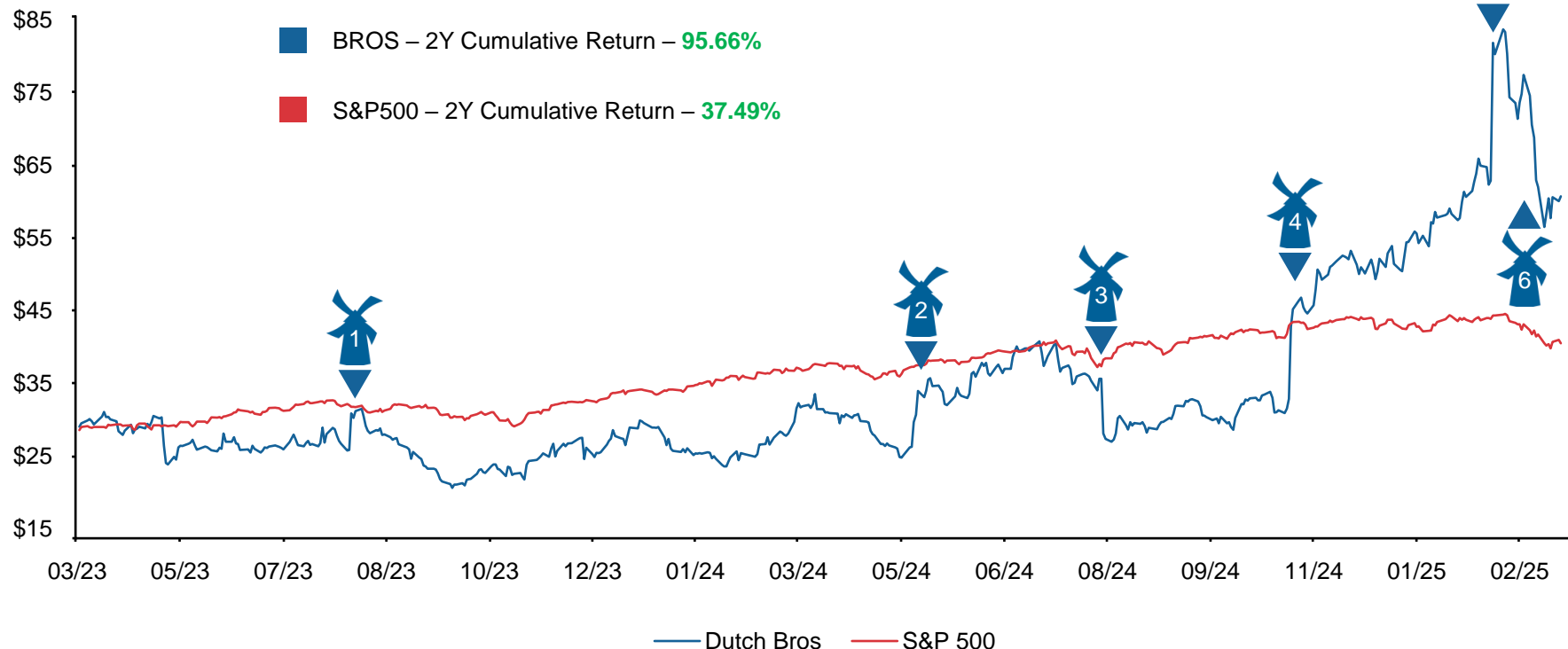
# Dutch Bros Shop ROI

*In comparison with competitors, Dutch Bros offers store operators a lower initial investment cost with a higher annual return*

	Initial Investment	Franchise Fee	Royalty Fee	Annual Revenue	Annual Profit
	\$150k–600K	Internal Only	5%	\$2M	\$240K
	\$315K–2.1M	No Fee	7%	\$1.4M	Varies
	\$228K–1.7M	\$40K–90K	5.9%	\$900K	\$100–150K
	\$680K–1.9M	\$35K	6%	\$1M	\$100K–150K
	\$512K–861K	\$40K	6%	\$800K	\$110K-190K
	\$246K–745K	\$20K	6%	\$676K	\$101K–135K



# Recent Share Price Trends and Developments



**August 08, 2023 - +17.86%** - Q2 EPS **\$0.13** vs FactSet **\$0.06**; Christine Barone announced as new CEO



**May 08, 2024 - +11.79%** - Q1 EPS **\$0.09** vs FactSet **\$0.01**; same store sales **+10.9%** y/y



**August 07, 2024 - -19.84%** - Q2 EPS **\$0.19** vs FactSet **\$0.13**; poor guidance for same store sales and openings



**November 06, 2024 - +28.13%** - Q3 EPS **\$0.16** vs FactSet **\$0.12**; positive guidance for top and bottom line



**February 12, 2025 - +29.10%** - Q4 EPS **\$0.07** vs FactSet **\$0.02**; total openings in 2025 estimated to be at least **160**



**March 1-17, 2025 - -23.78%** - Travis Boersma co-founder and chairman sells **\$193M** in stock; economic tensions



# Supply Chain Efficiency



## 1. Sourcing

- Dutch Bros sources high-quality coffee beans from Central and South America including Colombia, Brazil and El Salvador
- Since 2021, Dutch Bros has partnered with Enveritas, an independent nonprofit organization that provides sustainability verifications for coffee
- Dutch Bros sponsors a Coffee Origins Impact Program focused on continuous improvement and targeted investments in ESG conditions with the supply chain

## 2. Roasting

- Dutch Bros roasts all coffee in facilities in Grants Pass, Oregon and Melissa, Texas
- The company then blends roasted beans to create their signature Private Reserve espresso brand

## 3. Packaging and Shipping

- Dutch Bros packages and ships the Private Reserve, Decaf, and White Coffee espresso blends to several distributors across the country that supply all company-operated and franchised shops
- As Dutch Bros grows eastward, they're continuously adjusting their supplier and distribution network to find partners centrally located to the expanding shop base

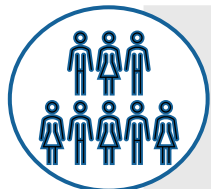
## 4. Flexibility

- Dutch Bros supply chain is designed to be flexible to changes in the market
- On average, there is approximately four months of green coffee bean inventory stored at Dutch Bros two ports of entry in the US or at roasting facilities



# Investment Thesis

*Dutch Bros is continuing to develop strategic marketing and capital tactics to drive company growth*



## Human Capital Development

- Recruit, develop, and retain the support of employees
- Provide robust internal training and career advancement programs
- Selectively promote regional operators from a list of **350+ qualified candidates**



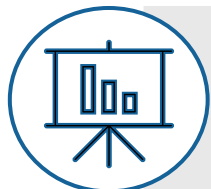
## Strategic Real Estate Acquisition

- Top-tier new shop returns support growth aspirations toward east coast
- Long-term objective of mid-teen annual percentage growth rate in total shop count
- Leverage strong unit-level economics; building types, lease financing structures



## Customer Engagement

- Continue increasing the sophistication of the rewards program, offering more targeted offers
- Utilize innovation and data-driven insights to refine menu offerings and promotions



## Operating Leverage and Transaction Growth

- Continue targeting **year-2 contribution margins of 30%+** which supports fund growth
- Invest in state-of-the-art roasting facility in Texas to support expansion strategy

Targets  
**4,000+**  
**shops** within  
the next 15  
years







## II. Management Overview



# Management Team Overview



**Christine Barone**  
*President and Chief  
Executive Officer*

- Before joining Dutch Bros in February 2023, Ms. Barone served as CEO of True Food Kitchen a high-growth restaurant and lifestyle brand, and held various leadership roles at Starbucks
- Ms. Barone previously worked at Bain & Company and Raymond James. She holds a BA in Applied Mathematics and an MBA from Harvard



**Josh Guenser**  
*Chief Financial Officer*

- Mr. Guenser served as CFO of Dutch Bros since May 2024, he was previously CFO at MOD Super Fast Pizza Holdings, LLC for four years
- Prior to MOD Pizza, Mr. Guenser held roles at Starbucks Corporation from October 2009 to March 2020, including Senior Vice President, Finance - Americas, and Vice President, Finance - US Retail



**Jess Elmquist**  
*Chief People Officer*

- Mr. Elmquist joined Dutch Bros in January 2024, having previously served as Chief Human Resources Officer and Chief Evangelist for Phenom, a global HR technology company
- Mr. Elmquist has held leadership roles at Lifetime, including Chief Learning Officer and EVP of Human Capital



**Venki  
Krishnababu**  
*Chief Technology and  
Information Officer*

- Mr. Krishnababu joined Dutch Bros in December 2024, after serving seven years at lululemon athletica inc. (NASDAQ: LULU), most recently as Chief Technology Officer
- Mr. Krishnababu has led transformational tech strategies in health care and retail sectors, including roles at Premiera Blue Cross and Nordstrom, Inc



# Extended Leadership Team



**Christine Barone**  
President & CEO

TRUE FOOD KITCHEN



BAIN & COMPANY



**Josh Guenser**  
Chief Financial Officer



**Brian Maxwell**  
Vice Chair



**Jess Elmquist**  
Chief People Officer



**Venki Krishnababu**  
Chief Technology Officer



**Sumi Ghosh**  
President of Operations



**Victoria Tullett**  
Chief Legal Officer



**Tana Davila**  
Chief Marketing Officer



**Travis Boersma**  
Co-founder & Executive Chairman





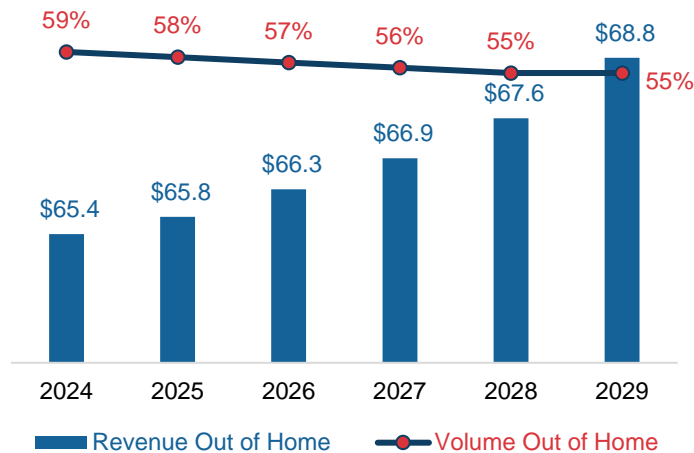


### III. Industry Overview



# Coffee Industry a Fragmented Market

## Smaller Sips, Bigger Check Sizes



## Market Snapshot

Roughly **60%** of the American population drink coffee every day. Consumers spend more than **\$300M** on coffee products each day—nearly **\$110B** per year

The United States coffee industry is highly fragmented with at least **44%** of coffee consumers buying from franchise cafes several times a week. Starbucks remains the industry leader with **\$27.5B** in sales followed by Dunkin at **\$11.2B**. There are **29** national player's total

Dutch Bros outperforms well-established competitors Starbucks (AUV **\$1.8M**) and Dunkin (AUV **\$1.3M**) on a per store basis with an AUV **\$2M** per store

## Industry Insights

### Coffee Business Landscape

Over 99% of America's coffee must be imported

The US' top sources of green coffee beans are Brazil (32%), Colombia (20%), Vietnam (8%), and Honduras (7%)

Every \$1 in coffee imports generate \$43 of value for the US economy

The US coffee market is approximated to be \$89.7B, with 29 national players

### Loyalty Programs

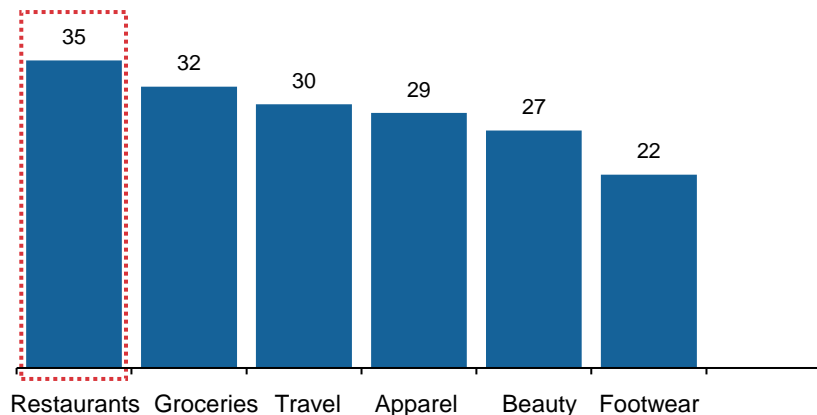
- 67% of companies plan on increasing their investment in customer retention through loyalty programs
- Enhanced loyalty programs have driven a 4.8x return on investment for businesses
- 87.7% of businesses state that micro-targeting and personalized rewards improve retention & satisfaction





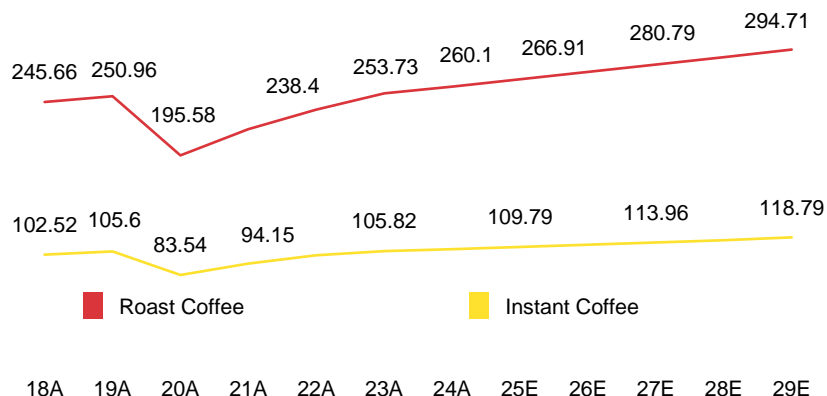
# Macroeconomic Indicators

## Consumer Treat Categories



## Revenue Out-of-Home Coffee

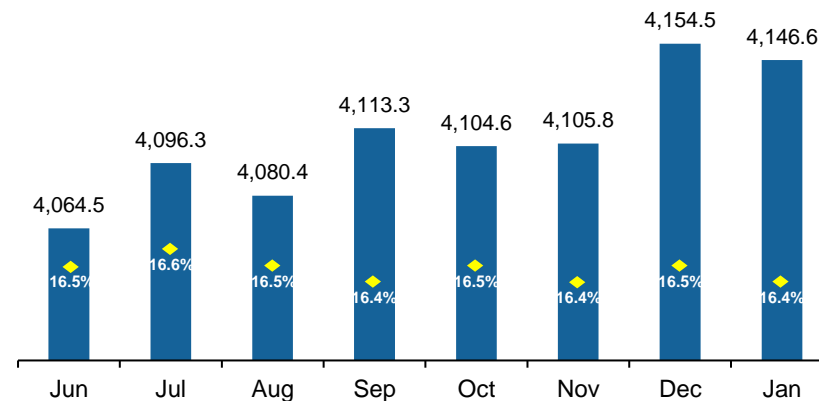
In billions (US\$)



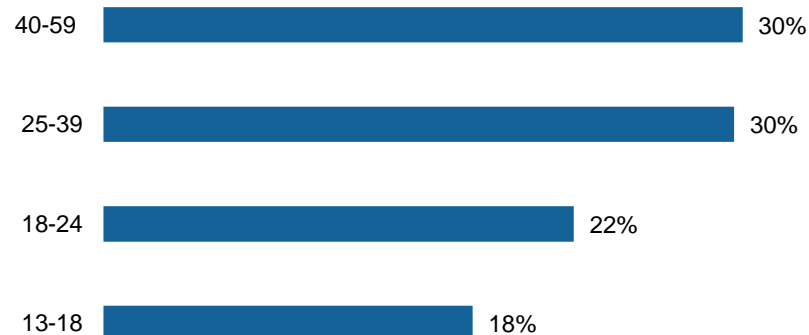
## Consumer Spending on Nondurable Goods

(\$ in Billions)

◆ % of income



## Coffee Consumption by Age Group





## IV. Growth Opportunities



# Dutch Bros Limited Offerings & Promotions

## Menu Innovations



**Poppin' Boba Hyper Chrome Lemonade (Blue Raz)**  
*Orange, Pomegranate, Passion Fruit Blended Energy Drink*



**Candy Cane Mocha**  
*Dark Chocolate Mocha w/ Soft Top and Peppermint*



**Birthday Cake Shake w/ Soft Top**  
*Cupcake Shake w/ Birthday Sprinkles*



**Double Rain Bro**  
*Coconut, Peach, and Strawberry Iced Tea*



**Shark Attack**  
*Blue Raspberry, Coconut & Lime w/ Pomegranate Float*



## Protein Coffee Launch

- In January 2024, Dutch Bros launched its protein coffee in four varieties: protein latte, vanilla protein latte, salted caramel protein latte, and salted caramel protein mocha
- Same-store sales increased 10% in the first quarter of 2024, marking its strongest single quarter since Q4 2021



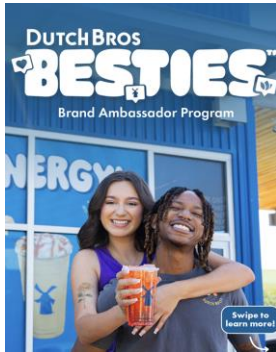
## Snack Expansion (Starting 2026)

- Sales in the morning daypart make up only 25% of Dutch Bros sales, while other leading coffee chains experience 50% of their sales in the morning daypart
- Dutch Bros is adding eight hot food items, including wraps, breakfast sandwiches, waffles and various baking products



# Dutch Bros Target Demographic

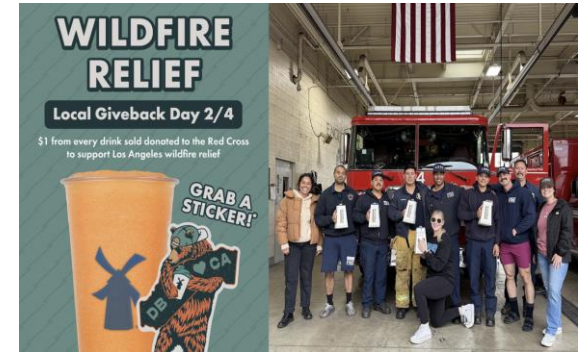
## Collabs and Ambassadors



## Release of Merchandise Products



## Community Engagement



## Customer Range

- While many coffee franchises focus on the transactional nature of selling coffee, Dutch Bros has built its reputation on relationships—both with customers and within the communities it serves
- Around 56% of customers are under the age of 25 (as measured by the Dutch Rewards program)
- **67% of customers for Dutch Bros are female**, and around 56% of customers are under the age of 25

## Appeal to Audience

- Strong efforts towards the community through philanthropic efforts and local partnerships
- Collaborations with Owala create customers with a desirable product but also reinforce a trendy and customer-centric brand
- Dutch Bros has catered to Gen Z and their preferences towards iced beverages and digital engagement





# Dutch Bros Loyalty Program

“Technology is such a critical component in delivering great customer experiences, building community, helping our Broistas and scale the enterprise to the future” – Venki Krishnababu, Chief Technology and Information Officer

~ 71%

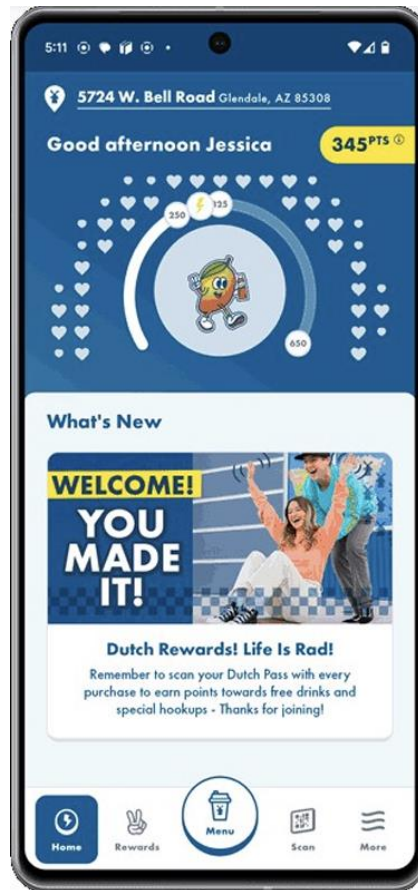
of Transactions

> 50%

Repeat Rate Among Dutch  
Reward Members

~ 20%

Increase in Registrations Per Shop



## Dutch Rewards

- In 2024, approximately 68% of all transactions were attributable to Dutch Rewards members
- Dutch Pass, their app function to preload funds allows for increased speed of service

## Mobile Order

- Dutch Bros launched the mobile order functionality in 2024
- As of December 31, 2024, over 95% of systemwide shops had mobile order functionality enabled





# Dutch Bros Announces Production of CPGs

## New Revenue Stream through CPG

- Dutch Bros recently announced their plan to launch a comprehensive offering of roasting ground coffee in K-cups
- Anticipated to be distributed in grocery, mass, and club channels beginning in 2026

*“This new channel, structured as a licensing agreement, will allow us to share our passion for exceptional beverages with a broader audience” – Cristine Barone, Chief Executive Officer*



Builds brand awareness, especially in newer markets



Provides exposure to new potential customers



Reinforces brand equity and funds philanthropic efforts

## Trilliant Food & Nutrition Licensing Agreement

- Dutch Bros plans to launch its first retail packaged coffees in partnership with Trilliant Food & Nutrition
- Trilliant is one of the largest coffee manufacturers and has products available in more than 50,000 retail stores across the country
- The CPG channel will also allow Dutch Bros to highlight its philanthropic arm, as a portion of the proceeds go towards the communities it serves

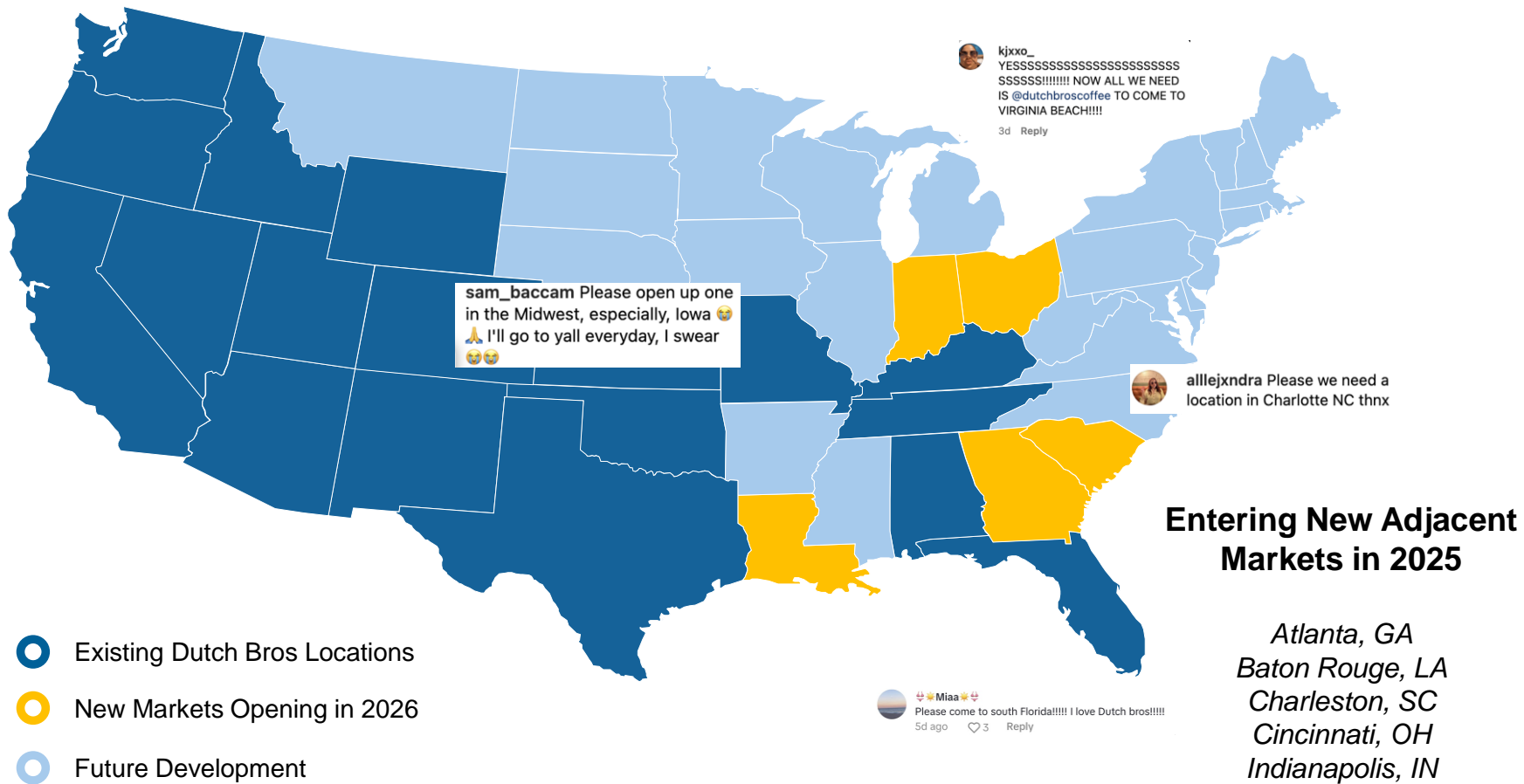


**Packaging**  
IN PROGRESS – NOT FINAL



## 2025 Pipeline: 160+ New Shops

As of December 31, 2024, Dutch Bros had 982 shops, of which 670 were company-operated and 312 were franchised across 18 states. Dutch Bros plans to expand geographic reach by utilizing a mix of lease types and prototypes to drive trial and build traffic in new markets



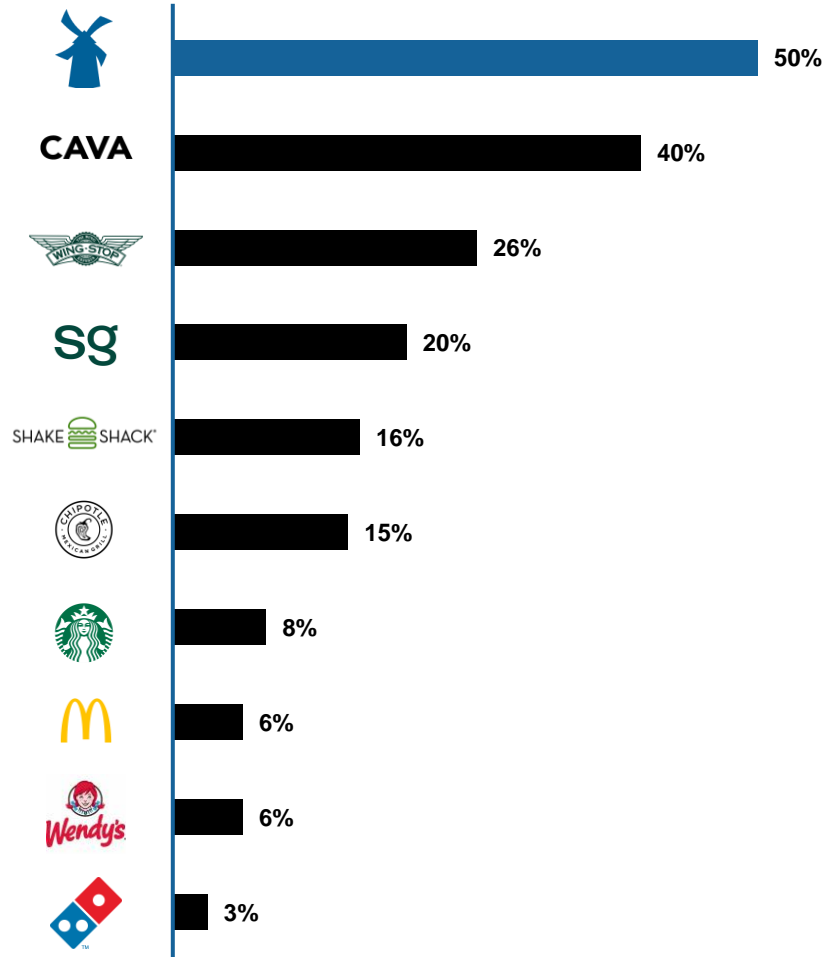


## V. Valuation

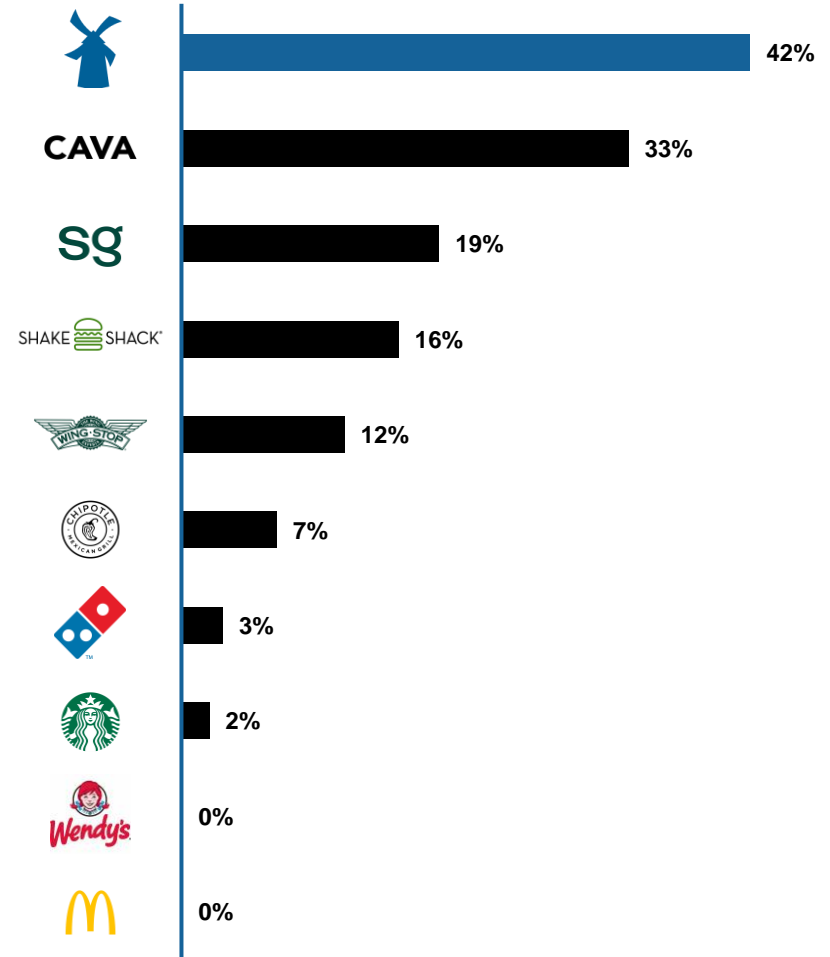


# Top-Tier Growth Delivery

5 – Year Revenue CAGR

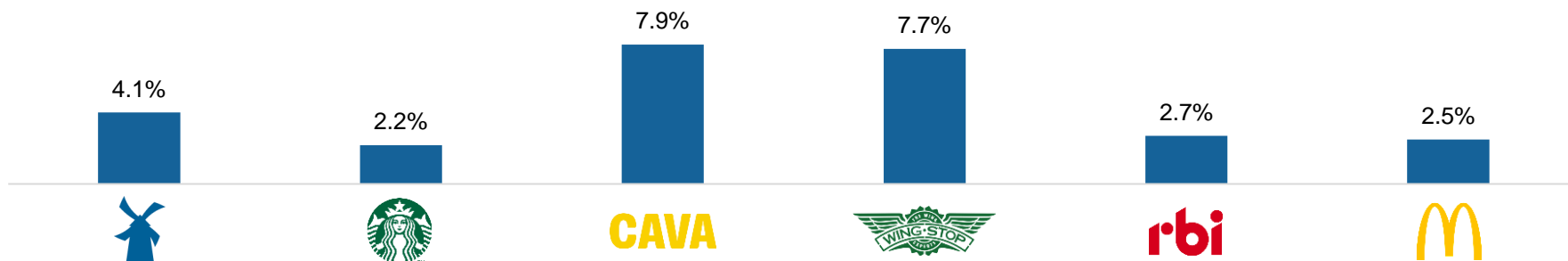


5 – Year Unit Growth CAGR

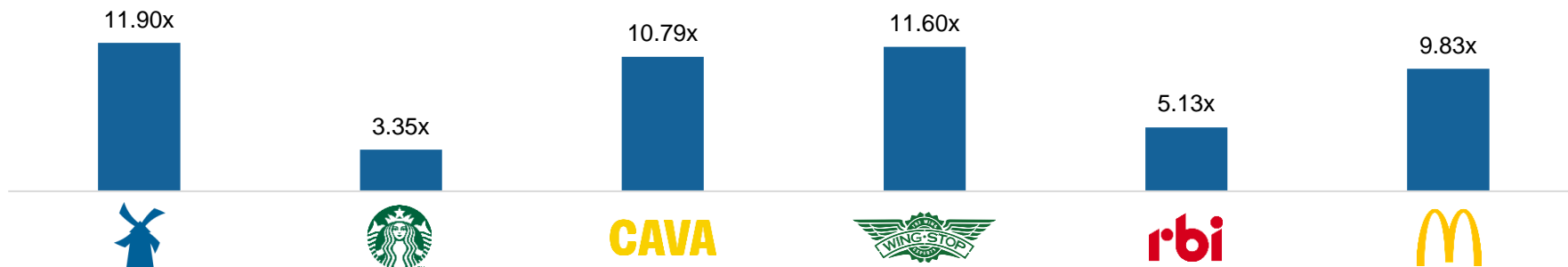


# Diverse Peer Group: Benchmark and Analysis

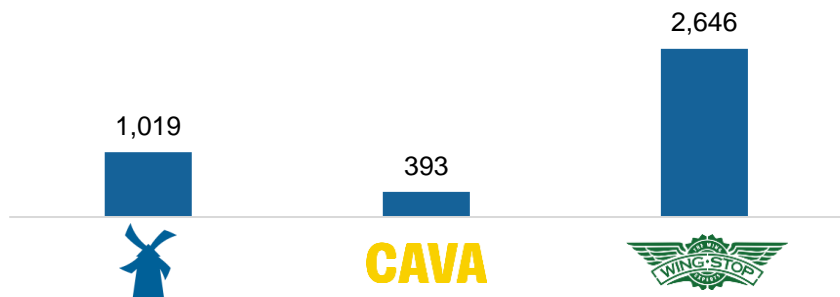
## Same Store Sales Growth



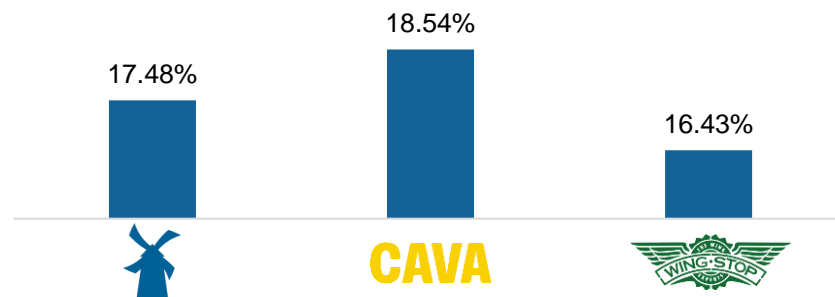
## EV/Sales



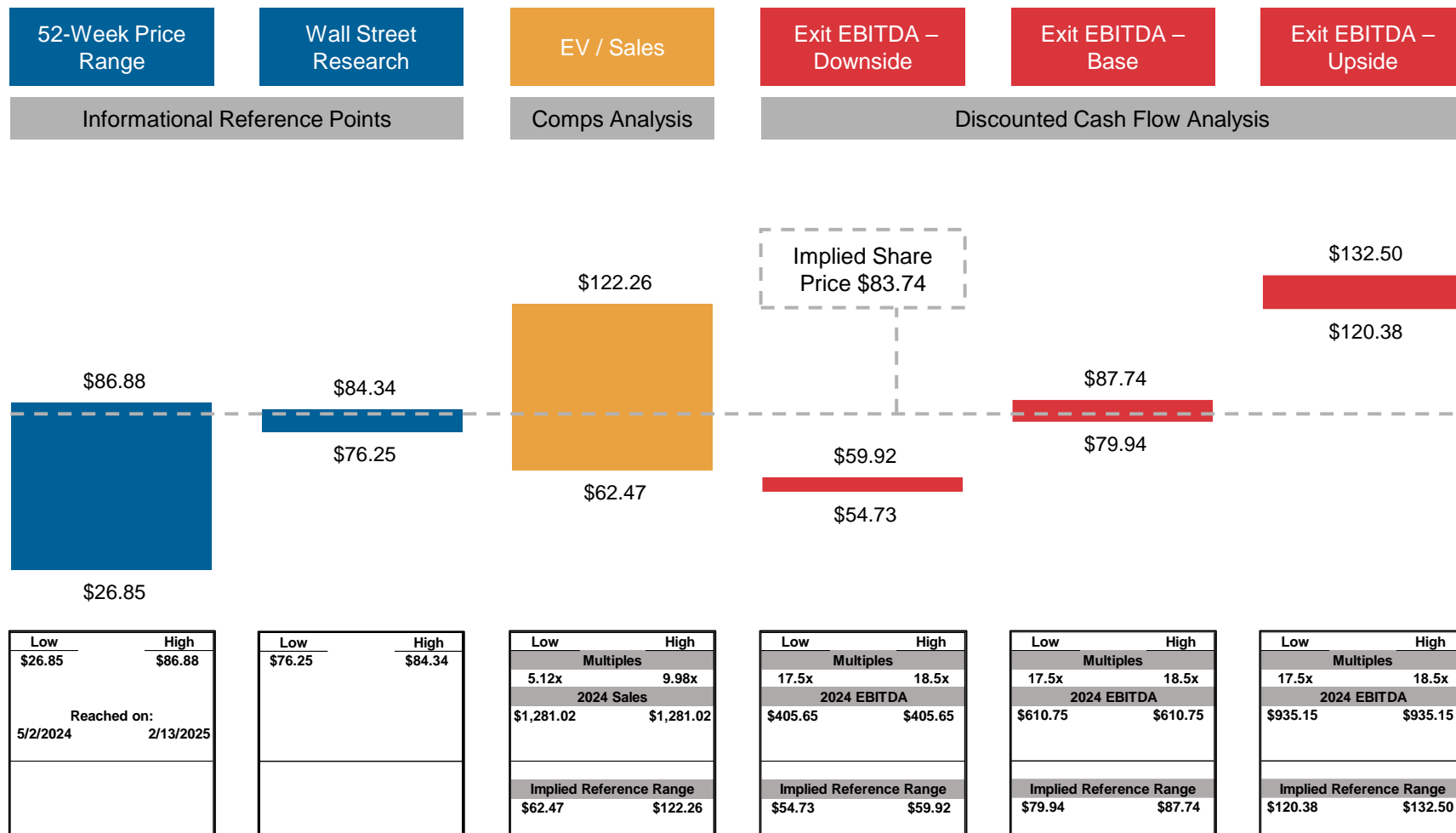
## Store Count



## Store Count Growth



# Illustrative Valuation for Dutch Bros







## VI. Appendix





# Management Commentary

*"Dutch Bros' future has never looked brighter. And we saw that represented in our 2024 results. Revenue growth in 2024 was outstanding. We delivered 33% total revenue growth, driven by a healthy balance of 18% new shop growth with 151 new shop openings, and 5.3% system same shop sales growth in the year."*

**– Christine Barone , CEO**

*"We have a strong 2025 pipeline. In the second half of 2024, we made investments in our development, construction, and market planning teams, and continued elevating our site selection process. These investments combined with our extensive whitespace, and strong four-wall model, elevate our confidence in our pipeline in 2025, and position us to accelerate quarterly unit growth in the back half of this year."*

**– Christine Barone, CEO**

*"We have top tier growth. In Q4, we delivered 35% year-over-year revenue growth and 32 new shop openings. We have multiyear visibility on key initiatives, including our core foundation of innovation, paid media and Dutch Rewards and exciting growth opportunities with mobile order and food."*

**– Josh Guenser, CFO**

*"Adjusted SG&A fell below 15% for the first time since our IPO to 14.7%, 370 basis points lower than Q1 of 2023. Adjusted EBITDA increased to \$53M, growing 120% year over year... Company operated shops saw strong leverage up and down the P&L, driven primarily by strong comparable sales results, and continued strong margins from newer shops."*

**– Charles L. Jemley, Former CFO**

*"There are many different ways for the brand to extend itself... She had posted a TikTok of her and Charli D'Amelio, who were in Target with Dutch Bros drinks – and Charli reps Dunkin'! – and we approached her about it, She has since done some content for us, and it's performed very well"*

**–Tana Davila, CMO**

*"In 2010, we didn't open any new stores and instead stepped back and assessed... It's rooted in the customer experience and the commitment we made in our foundational elements, principles and values that couldn't be compromised. It has evolved into a company model in which we can fund all the growth, and the opportunity is there for the best people in our organization."*

**– Travis Boersma, Founder**



# Model Toggle

Case

Base

	2020A	2021A	2022A	2023A	2024A	2025E	2026E	2027E	2028E	2029E	2030E	2031E	2032E	2033E	2034E
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## Revenue Build

### Shop Count, in beginning of period

Company - Operated	118	182	271	396	542	670	840	1010	1180	1350	1520	1690	1860	2030	2200
Franchised	252	259	267	275	289	312	330	350	371	392	415	437	458	478	497
Company-operated new openings	59	82	120	146	128	170	170	170	170	170	170	170	170	170	170
Franchised new openings	13	16	13	13	23	18	20	21	21	23	22	21	20	19	18
Closures 1	(1)	(1)	0	1	—	—	—	—	—	—	—	—	—	—	—

<b>Shop Count, end of period</b>	<b>441</b>	<b>538</b>	<b>671</b>	<b>831</b>	<b>982</b>	<b>1170</b>	<b>1360</b>	<b>1551</b>	<b>1742</b>	<b>1935</b>	<b>2127</b>	<b>2318</b>	<b>2508</b>	<b>2697</b>	<b>2885</b>
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### Store Growth Drivers

Company Operated New Openings	118	182	271	396	542	170	170	170	170	170	170	170	170	170	170
Downside						160	160	160	160	160	160	160	160	160	160
Base						170	170	170	170	170	170	170	170	170	170
Upside						180	180	180	180	180	180	180	180	180	180

(in thousands)

Total Revenue for Company Operated	244,514.0	403,746.0	639,710.0	857,939.0	1,165,830.0	1,235,779.8	1,632,004.2	2,119,443.9	2,659,501.2	3,256,735.2	3,916,063.2	4,642,786.3	5,442,618.4	6,321,716.2	7,286,712.4
Average Revenue per Company Operated	1630.09	1782.54	1918.17	1829.29	1923.81	2039.2	2161.6	2291.3	2428.8	2574.5	2729.0	2892.7	3066.3	3250.2	3445.3

Company Operated Revenue Per Store Growth		9.4%	7.6%	-4.6%	5.2%	6.0%	6.0%	6.0%	6.0%	6.0%	6.0%	6.0%	6.0%	6.0%	6.0%
Downside						5%	5%	5%	5%	5%	5%	5%	5%	5%	5%
Base						6%	6%	6%	6%	6%	6%	6%	6%	6%	6%
Upside						8%	8%	8%	8%	8%	8%	8%	8%	8%	8%

(in thousands)

Total Revenue for Franchised	82,899.0	94,130.0	99,302.0	107,837.0	115,185.0	120,944.3	135,654.8	150,868.4	167,963.1	186,634.7	207,267.3	229,766.2	253,430.5	278,292.2	304,382.1
Average Revenue per Franchised	324.46	357.91	366.43	382.40	383.31	402.48	422.60	443.73	465.92	489.21	513.67	539.36	566.33	594.64	624.37

Franchised New Openings	13	16	13	13	23	18	20	21	21	23	22	21	20	19	18
Downside						16	18	18	19	20	19	18	17	16	15
Base						18	20	21	21	23	22	21	20	19	18
Upside						20	22	25	25	25	24	23	22	21	20

Franchised Revenue Per Store Growth		10.3%	2.4%	4.4%	0.2%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%	5.0%
Downside						4%	4%	4%	4%	4%	4%	4%	4%	4%	4%
Base						5%	5%	5%	5%	5%	5%	5%	5%	5%	5%
Upside						6%	6%	6%	6%	6%	6%	6%	6%	6%	6%

<b>Total Revenue</b>	327,413.0	497,876.0	739,012.0	965,776.0	1,281,015.0	1,356,724.1	1,767,659.0	2,270,312.3	2,827,464.3	3,443,370.0	4,123,330.5	4,872,552.5	5,696,048.9	6,600,008.4	7,591,094.4
<b>% growth</b>		52%	48%	31%	33%	6%	30%	28%	25%	22%	20%	18%	17%	16%	15%



Cost of Sales															
	2020A	2021A	2022A	2023A	2024A	2025E	2026E	2027E	2028E	2029E	2030E	2031E	2032E	2033E	2034E
<b>Total Cost of Sales</b>	184,173.5	346,091.0	558,096.0	714,480.0	940,886.0	1,035,696.8	1,356,085.9	1,749,000.0	2,184,467.0	2,666,024.6	3,197,739.7	3,783,821.3	4,428,599.4	5,137,018.2	5,914,406.5
<b>% growth</b>		88%	61%	28%	32%	10%	31%	29%	25%	22%	20%	18%	17%	16%	15%
	2020A	2021A	2022A	2023A	2024A	2025E	2026E	2027E	2028E	2029E	2030E	2031E	2032E	2033E	2034E
<b>Company-operated shops</b>															
Beverage, food & packaging	54.8	102.2	171.9	230.1	296.8	321.3	424.3	551.1	691.5	846.8	1018.2	1207.1	1415.1	1643.6	1894.5
Labor costs	71.7	123.7	182.9	230.5	315.8	358.4	473.3	614.6	771.3	944.5	1135.7	1346.4	1578.4	1833.3	2113.1
Occupancy & other costs	38.6	63.6	109.4	140.9	191.4	210.1	277.4	360.3	452.1	553.6	665.7	789.3	925.2	1074.7	1238.7
Pre-opening costs	9.3	12.8	18.0	14.1	15.1	17.1	19.3	21.8	24.7	27.9	31.5	35.6	40.2	45.5	51.4
Depreciation	9.7	16.3	36.3	62.1	86.8	86.5	114.2	148.4	186.2	228.0	274.1	325.0	381.0	442.5	510.1
<b>Franchising and other</b>	27.5	27.5	39.7	36.8	35.0	42.3	47.5	52.8	58.8	65.3	72.5	80.4	88.7	97.4	106.5
<b>Selling, General, and Administrative</b>	(\$104.935)	(\$264.529)	(\$183.528)	(\$205.074)	(\$234.036)	312.0	406.6	522.2	650.3	792.0	948.4	1120.7	1310.1	1518.0	1746.0
COGS Drivers															
Beverage, food & packaging %Rev	55	102	172	230	297	0.26	0.26	0.26	0.26	0.26	0.26	0.26	0.26	0.26	0.26
Downside						27%	27%	27%	27%	27%	27%	27%	27%	27%	27%
Base	22%	25%	27%	27%	25%	26%	26%	26%	26%	26%	26%	26%	26%	26%	26%
Upside						25%	25%	25%	25%	25%	25%	25%	25%	25%	25%
Labor costs % Rev	72	124	183	231	316	0.29	0.29	0.29	0.29	0.29	0.29	0.29	0.29	0.29	0.29
Downside						30%	30%	30%	30%	30%	30%	30%	30%	30%	30%
Base	29%	31%	29%	27%	27%	29%	29%	29%	29%	29%	29%	29%	29%	29%	29%
Upside						28%	28%	28%	28%	28%	28%	28%	28%	28%	28%
Occupancy & other costs %Rev	39	64	109	141	191	0.17	0.17	0.17	0.17	0.17	0.17	0.17	0.17	0.17	0.17
Downside						18%	18%	18%	18%	18%	18%	18%	18%	18%	18%
Base	16%	16%	17%	16%	16%	17%	17%	17%	17%	17%	17%	17%	17%	17%	17%
Upside						16%	16%	16%	16%	16%	16%	16%	16%	16%	16%
Pre-Opening Average Per Store Cost	259.08	261.24	270.47	177.14	200.44	0.13	0.13	0.13	0.13	0.13	0.13	0.13	0.13	0.13	0.13
Downside						14%	14%	14%	14%	14%	14%	14%	14%	14%	14%
Base	259.08	261.24	270.47	177.14	200.44	13%	13%	13%	13%	13%	13%	13%	13%	13%	13%
Upside		0.8%	3.5%	-34.5%	13.1%	12%	12%	12%	12%	12%	12%	12%	12%	12%	12%
Depreciation	9.74	16.29	36.31	62.09	86.81	0.07	0.07	0.07	0.07	0.07	0.07	0.07	0.07	0.07	0.07
Downside						8%	8%	8%	8%	8%	8%	8%	8%	8%	8%
Base	0.004%	0.004%	0.006%	0.007%	0.0074%	7%	7%	7%	7%	7%	7%	7%	7%	7%	7%
Upside						6%	6%	6%	6%	6%	6%	6%	6%	6%	6%
Franchising & Other %Franchising Rev		28	40	37	35	0.35	0.35	0.35	0.35	0.35	0.35	0.35	0.35	0.35	0.35
Downside						38%	38%	38%	38%	38%	38%	38%	38%	38%	38%
Base	0%	29%	40%	34%	30%	35%	35%	35%	35%	35%	35%	35%	35%	35%	35%
Upside						33%	33%	33%	33%	33%	33%	33%	33%	33%	33%
Selling, General and Administrative % Total Rev	\$ (104.94)	\$ (264.53)	\$ (183.53)	\$ (205.07)	\$ (234.04)	0.23	0.23	0.23	0.23	0.23	0.23	0.23	0.23	0.23	0.23
Downside						27%	27%	27%	27%	27%	27%	27%	27%	27%	27%
Base	32%	53%	25%	21%	18%	23%	23%	23%	23%	23%	23%	23%	23%	23%	23%
Upside						20%	20%	20%	20%	20%	20%	20%	20%	20%	20%



Income Statement															
	2020A	2021A	2022A	2023A	2024A	2025E	2026E	2027E	2028E	2029E	2030E	2031E	2032E	2033E	2034E
<b>Total revenues</b>	327.4	497.9	739.0	965.8	1,281.0	1,356.7	1,767.7	2,270.3	2,827.5	3,443.4	4,123.3	4,872.6	5,696.0	6,600.0	7,591.1
Company-operated shops	244.5	403.7	639.7	857.9	1,165.8	1,235.8	1,632.0	2,119.4	2,659.5	3,256.7	3,916.1	4,642.8	5,442.6	6,321.7	7,286.7
Franchising and other	82.9	94.1	99.3	107.8	115.2	120.9	135.7	150.9	168.0	186.6	207.3	229.8	253.4	278.3	304.4
<b>Total costs and expenses</b>	(316.4)	(609.1)	(741.6)	(919.6)	(1,174.9)	(1,347.7)	(1,762.6)	(2,271.2)	(2,834.8)	(3,458.0)	(4,146.1)	(4,904.5)	(5,738.7)	(6,655.0)	(7,660.4)
Cost of sales	(211.5)	(344.6)	(558.1)	(714.5)	(940.9)	(1,035.7)	(1,356.1)	(1,749.0)	(2,184.5)	(2,666.0)	(3,197.7)	(3,783.8)	(4,428.6)	(5,137.0)	(5,914.4)
Selling, general and administrative	(104.9)	(264.5)	(183.5)	(205.1)	(234.0)	(312.0)	(406.6)	(522.2)	(650.3)	(792.0)	(948.4)	(1,120.7)	(1,310.1)	(1,518.0)	(1,746.0)
<b>Operating Income (EBIT)</b>	11.0	(111.2)	(2.6)	46.2	106.1	9.0	5.0	(0.9)	(7.3)	(14.6)	(22.8)	(32.0)	(42.6)	(55.0)	(69.3)

Debt Schedule											
	2024A	2025E	2026E	2027E	2028E	2029E	2030E	2031E	2032E	2033E	2034E
3-Month SOFR Curve January		4.68%	3.73%	3.60%	3.67%	3.74%	3.82%	3.89%	3.94%	3.98%	4.03%
3-Month SOFR Curve December		3.76%	3.60%	3.66%	3.74%	3.80%	3.88%	3.94%	3.98%	4.03%	4.09%
Average		4.22%	3.67%	3.63%	3.71%	3.77%	3.85%	3.92%	3.96%	4.01%	4.06%

<b>Term Loan</b>										
<b>Rate</b>	S + 175									
Beginning Balance	91.25	91.25	91.25	91.25	91.25	91.25	91.25	91.25	91.25	91.25
(-) Mandatory Amortization										
(-) Voluntary Paydown	0	0	0	0	0	0	0	0	0	0
(-) Maturity Payment	0	0	(91.3)	0	0	0	0	0	0	0
Ending Balance	91.25	91.25	91.25	91.25	91.25	91.25	91.25	91.25	91.25	91.25
Interest Rate	5.97%	5.42%	5.38%	5.46%	5.52%	5.60%	5.67%	5.71%	5.76%	5.81%
Interest Expense	5.4	4.9	4.9	5.0	5.0	5.1	5.2	5.2	5.3	5.3



## Net Working Capital

	2020A	2021A	2022A	2023A	2024A	2025E	2026E	2027E	2028E	2029E	2030E	2031E	2032E	2033E	2034E
<b>Total Current Assets</b>	31.4	42.8	62.1	71.7	64.6	98.5	128.5	165.1	205.6	250.5	300.0	354.6	414.5	480.4	552.6
Accounts receivable, net	10.8	10.6	12.0	9.1	10.6	67.8	88.4	113.5	141.4	172.2	206.2	243.6	284.8	330.0	379.6
Inventories	15.6	23.3	39.2	47.0	36.5	10.36	13.56	17.49	21.84	26.66	31.98	37.84	44.29	51.37	59.14
Prepaid expenses and other current assets	5.0	8.8	10.9	15.6	17.5	20.35	26.51	34.05	42.41	51.65	61.85	73.09	85.44	99.00	113.87
<b>Total Current Liabilities</b>	38.7	70.7	81.9	113.9	158.5	137.0	178.5	229.3	285.6	347.8	416.5	492.1	575.3	666.6	766.7
Accounts payable	16.1	20.4	21.3	30.0	32.2	40.70	53.03	68.11	84.82	103.30	123.70	146.18	170.88	198.00	227.73
Accrued compensation and liabilities	10.0	21.0	19.7	31.4	49.8	47.49	61.87	79.46	98.96	120.52	144.32	170.54	199.36	231.00	265.69
Other accrued liabilities	0.0	0.0	9.7	15.8	26.5	27.13	35.35	45.41	56.55	68.87	82.47	97.45	113.92	132.00	151.82
Other current liabilities	1.4	6.5	5.9	6.4	7.1	8.14	10.61	13.62	16.96	20.66	24.74	29.24	34.18	39.60	45.55
Deferred revenue	11.2	22.8	25.3	30.3	42.9	13.57	17.68	22.70	28.27	34.43	41.23	48.73	56.96	66.00	75.91
<b>Net Working Capital</b>	(7.3)	(27.9)	(19.8)	(42.2)	(93.9)	(38.5)	(50.1)	(64.2)	(79.9)	(97.3)	(116.5)	(137.6)	(160.8)	(186.2)	(214.1)
Change	(20.6)	8.1	(22.4)	(51.7)	55.4	(11.6)	(14.2)	(15.7)	(17.4)	(19.2)	(21.1)	(23.2)	(25.5)	(27.9)	

NWC Drivers

[illegible]

## Discounted Cash Flow Analysis

	2020A	2021A	2022A	2023A	2024A	2025E	2026E	2027E	2028E	2029E	2030E	2031E	2032E	2033E	2034E
<b>Total revenues</b>	327.4	497.9	739.0	965.8	1,281.0	1,356.7	1,767.7	2,270.3	2,827.5	3,443.4	4,123.3	4,872.6	5,696.0	6,600.0	7,591.1
Company-operated shops	244.5	403.7	639.7	857.9	1,165.8	1,235.8	1,632.0	2,119.4	2,659.5	3,256.7	3,916.1	4,642.8	5,442.6	6,321.7	7,286.7
Franchising and other	82.9	94.1	99.3	107.8	115.2	120.9	135.7	150.9	168.0	186.6	207.3	229.8	253.4	278.3	304.4
<b>Total costs and expenses</b>	(316.4)	(609.1)	(741.6)	(919.6)	(1,174.9)	(1,347.7)	(1,762.6)	(2,271.2)	(2,834.8)	(3,458.0)	(4,146.1)	(4,904.5)	(5,738.7)	(6,655.0)	(7,660.4)
Cost of sales	(211.5)	(344.6)	(558.1)	(714.5)	(940.9)	(1,035.7)	(1,356.1)	(1,749.0)	(2,184.5)	(2,666.0)	(3,197.7)	(3,783.8)	(4,428.6)	(5,137.0)	(5,914.4)
Selling, general and administrative	(104.9)	(264.5)	(183.5)	(205.1)	(234.0)	(312.0)	(406.6)	(522.2)	(650.3)	(792.0)	(948.4)	(1,120.7)	(1,310.1)	(1,518.0)	(1,746.0)
<b>Operating Income (EBIT)</b>	11.0	(111.2)	(2.6)	46.2	106.1	9.0	5.0	(0.9)	(7.3)	(14.6)	(22.8)	(32.0)	(42.6)	(55.0)	(69.3)
(-) Tax Expense	(1.3)	(1.5)	(0.4)	(19.0)	(23.0)	(1.9)	(1.1)	0.2	1.5	3.1	4.8	6.7	9.0	11.6	14.5
<b>NOPAT</b>	9.7	(112.7)	(3.0)	27.2	83.1	7.1	4.0	(0.7)	(5.8)	(11.6)	(18.0)	(25.2)	(33.7)	(43.5)	(54.7)
(+) D&A Expense	9.74	16.29	36.31	62.09	86.81	86.50	114.24	148.36	186.17	227.97	274.12	325.00	380.98	442.52	510.07
(-) CapEx	(40.6)	(118.4)	(187.9)	(228.5)	(221.7)	(257.8)	(353.5)	(454.1)	(565.5)	(688.7)	(824.7)	(974.5)	(1,139.2)	(1,320.0)	(1,518.2)
Change in NWC	(7.3)	(27.9)	(19.8)	(42.2)	(93.9)	(38.5)	(50.1)	(64.2)	(79.9)	(97.3)	(116.5)	(137.6)	(160.8)	(186.2)	(214.1)
<b>Unlevered Free Cash Flow</b>	52.7	(5.9)	201.4	275.5	297.7	312.9	421.7	537.5	665.9	807.8	964.3	1,136.7	1,325.7	1,532.8	1,759.4
Period						0.5	1.5	2.5	3.5	4.5	5.5	6.5	7.5	8.5	9.5
<b>Discount Factor</b>						0.95	0.85	0.76	0.68	0.61	0.54	0.48	0.43	0.39	0.35
<b>Present Value of FCF</b>						295.94	356.78	406.87	450.96	489.37	522.63	551.11	575.02	594.78	610.75
<b>Sum of Present Values</b>	1999.92														
<b>Terminal Value, Perpetuity Growth Method</b>															
Year 10 Cash Flows	610.75														
Perpetuity Growth Rate	3.00%														
<b>Terminal Value</b>	6955.0														
PV of Terminal Value	4213.4														
PV of Cash Flows	1999.9														
<b>Enterprise Value</b>	6,213.4														
(-) Debt	234.0														
(+) Cash	293.4														
<b>Equity Value</b>	6,272.7														
Shares	104.1														
<b>Implied Share Price</b>	60.24														
<b>Terminal Value, Exit Multiple Method</b>															
Year 5 EBITDA	610.75														
Exit Multiple	18.00														
<b>Terminal Value</b>	10,993.48														
PV of Terminal Value	6660.0														
PV of Cash Flows	1999.9														
<b>Enterprise Value</b>	8,659.9														
(-) Debt	234.0														
(+) Cash	293.4														
<b>Equity Value</b>	8,719.2														
Shares	104.1														
<b>Implied Share Price</b>	83.74														

## DCF Assumptions

Tax Rate	12.2%	1.4%	15.6%	41.2%	21.7%	21.0%	21.0%	21.0%	21.0%	21.0%	21.0%	21.0%	21.0%	21.0%	21.0%
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### WACC Calculation

Total Equity	14,210.6
Total Debt	234.0
<b>Total Capitalization</b>	<b>14,444.6</b>
% Equity	98.4%
% Debt	1.6%
Cost of Debt	5.50%
% of Debt	1.6%
Tax Rate	21.7%
<b>Weighted Aftertax COD</b>	<b>0.07%</b>
Risk-Free Rate	4.33%
Beta	1.75
% of Equity	98.4%
Equity Risk Premium	4.33%
<b>Weighted COE</b>	<b>11.71%</b>
<b>WACC</b>	<b>11.78%</b>





# Evolving Store Landscape

## Legacy Configuration



**Size:** ~ 500 Square Feet

**Geographies:** Legacy West Coast

### Characteristics:

- May have drive-thru lanes on both sides of the building
- Walk-up window optional
- No lobby
- Storage outbuilding may be needed

## Current Configuration



**Size:** ~ 800 – 1,000 Square Feet

**Geographies:** Widespread

### Characteristics:

- Multiple drive-thru lanes served by one window
- Ample car stacking and circulation, escape lane likely
- Walk-up window standard
- No lobby

## Endcap Configuration



**Size:** ~ 1,200 Square Feet

**Geographies:** Selected Locations

### Characteristics:

- Attached to the end of a strip center or purpose built with co-tenants
- May have lobby with a walk-up window
- No seating

